

MADELINE KWON

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UX design student seeking internship in UI/UX design and digital content field

EDUCATION

University of Michigan 2016 - 2020
BS in Information (User Experience Design Track)
Minor in Entrepreneurship
Cumulative GPA: 3.8/4.0

EXPERIENCE

MindMeet | User Tester Intern

Remote - Brooklyn, NY (Jan '19-Present)

- Responsible for discovering pain points and unmet needs of MindMeet users through user testing and feedback.

Palmer Commons | Information Services Assistant

University of Michigan - Ann Arbor, MI (Mar '17-Present)

- Deliver quality customer service to clients by responding to event inquiries and managing event logs.
- Use problem-solving and clear communication skills required for quality customer service.

Design For America | UX Designer

University of Michigan - Ann Arbor, MI (Sept '17-Sept '18)

- Performed user needs assessments and conducted interviews with staff/clients of Avalon Housing to address residents' needs.
- Designed a prototype through empathy mapping, developing user personas, ideating, and user testing.

Nam Center for Korean Studies | Outreach Fellow

University of Michigan - Ann Arbor, MI (Apr '17-Sept '18)

- Invested in the development of the Korean Studies community on campus by networking with partners and engaging with students to create greater awareness of the Center's mission.

SKILLS

Sketch
InVision
Moqups
Photoshop
Illustrator

LANGUAGES

Python
HTML/CSS
Korean
Spanish

ACTIVITIES

Harvest Mission
Community
Church
Ann Arbor, MI

The Supply
Education Group
Ann Arbor, MI